#### Consumers are Afraid and Confused

43%

of households report being afraid of making a mistake in their financial decision making

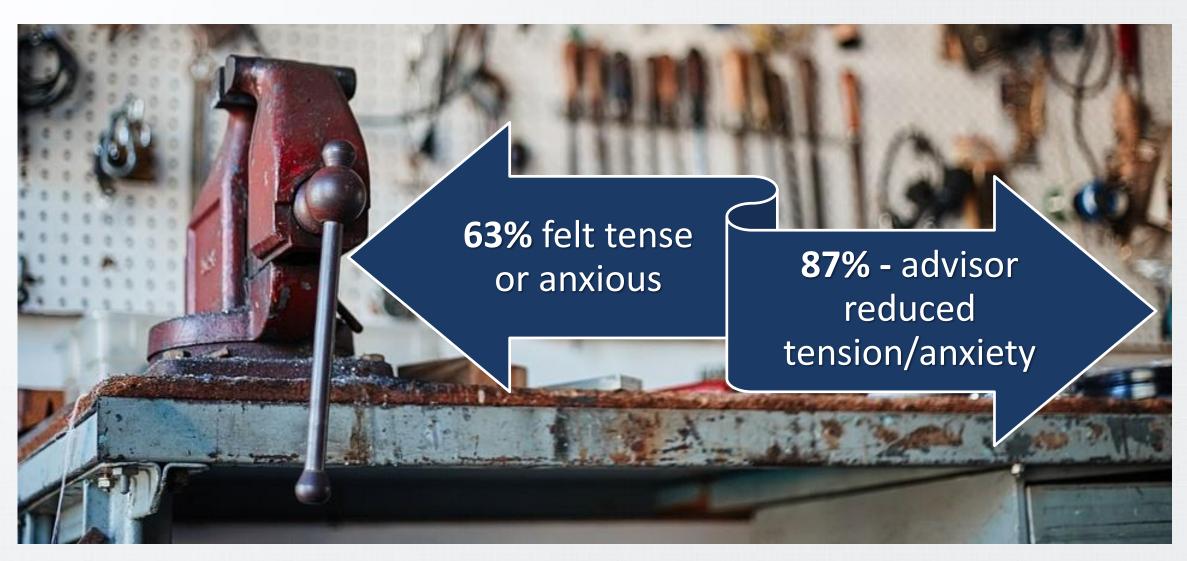




consumers report being more confused after they met with an advisor than before



## Reduce Tension & Anxiety



#### Advisor Behaviors Associated with Purchase



94%

gave me complete attention 91%

was very knowledgeable

90%

listened without interrupting

84%

had my best interests in mind

89%

built rapport

81%

spent time determining my specific needs Are we in the right direction??





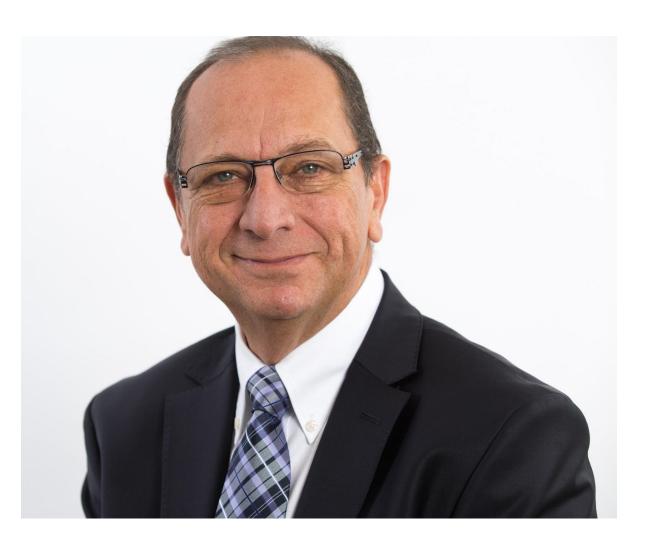
## Leadership & Management Creating Your Legacy in a Modern World

Joseph Sidaros, Senior Strategic Consultant – Executive Coach



## Costly Misaligned Strategies, An Opportunity to Change Your Mind

Advancing the Financial
Services Industry by
Empowering our Members
with Knowledge, Insight,
Connections and Solutions







Our Industry is Starving For More Leaders Than Managers





Leadership & Management Redefined



## Leadership & Management, True Opposites

- Management is a concept and a title that has been used, overused and abused.
- Leaders should not be called Managers and Managers are seldom Leaders.
- Management is about control. Heavy on Data, Information, Statistics, Ratios and Outcomes.
- Leadership is often about a Vison or a Mission,
   That can Empower and Mobilize Others
- Essentially, we can Manage Things and Lead People, not the other way around
- Managers can Sacrifice Long Term Gains to Show Short term Gains. Leaders Will Sacrifice Short term Gains to Realize Long Term Gains.





## Leadership is about

- Empowering others to Peak Performance.
- Making a Difference & an Impact on Others
- Having a vison of Growth and Greatness
- Inspiring. Stimulating, Provoking, Challenging, and Paving The Way for Others to Succeed.
- Leading Individuals and Teams From The Front, not Pushing Them From The Back.
- Setting the Pace and Exemplifying Excellence
- Aligning Processes with Purposes and Desired Objectives
- Recognizing and Building Leadership Within





## Management's Failed Strategies

- Trying to Motivate Individuals with Wrong Incentives and counterproductive tactics.
- Pushing People Beyond Their Current Capacity .
- Attempting to Increase Productivity by Threats and Fear. It May Work, for a Very Short Time.
- Expecting Peak Performance From Individuals,
   Without Proper Skill Development and Guidance
- When Management doesn't Work, we opt for Micromanagement and Apply More Pressure.
- Many Managers qualified to Manage, and Who May Lack the Capacity and Credibility to Professionally & Effectively Develop Others.







Creating Your Legacy in a Modern World



#### Are You Creating & Cultivating The Legacy You Will Be Remembered By?

Leaders Have a Tremendous Opportunity to Creating a Lasting Legacy.

What Will Your Impact On Others Be During Your Time of Leadership







The Power of Vision & Mission



## The Value of Having and Sharing The Vison

- Think of the Greatest and Most Impactful Leaders you have Personally Experienced.
   Did They Try to Control You?
- A Shared Vision People Can Stand Behind and be Inspired by it.
- A Compelling Vision for Organizations and People to be Part of.
- A Clearly Defined and Well Articulated Vision That will Effectively Align Processes and Strategies With Singleness of Purpose.
- A Vision That Will Shape the Culture, Philosophies and Guiding Principles of Everyone and Everything.





## Embracing The Transition From Management to Leadership

- Leaders Understand The Value and Need For Change
- Leaders are Driven by Their Vision for Greatness, not Limited by the Constraints of Parlaying Budgets
- Leaders Understand and Highlight the need to adapt to the rapidly changing business landscape.
- Leaders Also Understand the Value of Creativity and Enovation, and Fostering a Safe Environment that will Encourage others to be Part of This Transformation.
- Leaders Seek People, Partners, Tools and Insight which will allow their organization to successfully navigated Within This New Competitive and Demanding Environment







## Managers Seldom Create Legacies. Leaders Do.

- Be That Leader Who Will Change People's Lives, and Transform Entire Organizations
- Practice Active Leadership.
- Regain a Greater Sense of Awareness and Avoid Falling Victim of Limiting Budgets and Controlling Managers or Faulty Processes
- Own The Vision and Surround Yourself with Others Who Will Help you Realize it, Not Hold You Back.



#### Your Legacy Needs To Be Created, Nurtured and Cultivated

Don't Allow The System,
The Environment, The
Budgets or Managers to
Rob You of Your Right and
Responsibility to Leave a
Legacy Behind.

Think About What You Will Be Remembered By/For.





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# Advancing the financial services industry by empowering our members





