

IAC ANNUAL CONFERENCE PROGRAMME

JUNE 1st – 3rd, 2025

43rd ANNUAL CARIBBEAN
INSURANCE
CONFERENCE **2025**

Harnessing Emerging Trends
to Drive a Secure and Sustainable Future

THE WESTIN PLAYA BONITA PANAMA, PANAMA CITY, PANAMA



Saturday, May 31st

12.00 – 4.00 p.m.

Registration

Sunday, June 1st

9.00 a.m. – 3.00 p.m.

Registration

12.00 noon

Booths Open

6.30 p.m. – 7.30 p.m.

Opening Ceremony

7.30 p.m. – 9.30 p.m.

Cocktail Reception

Monday, June 2nd

8:00 a.m.

Registration

9:00 a.m. – 10.15 a.m.

Keynote Session

Harnessing Emerging Trends to Drive a Secure and Sustainable Future

10.15 a.m. – 10.30 a.m.

Coffee Break

10.30 a.m. – 11.30 a.m.

Plenary Session

Private-Public Partnerships in the Recovery Process

Samantha Cook

Senior Financial Sector Specialist

Latin America and the Caribbean

World Bank Group

11.30 a.m. – 12:30p.m.

**Plenary Session Hosted by Equisoft –
Diamond Sponsor Presentation**
**From Machine Learning to Agentic Intelligence:
The Next Evolution in Insurance**

Ghassan Karam

AVP

Core Insurance

12.30 p.m. - 12:45 p.m.

Sponsored 15-minute Segment – BDO
Streaming Compliance in FSIs

Iryna Aliakseyeva

Senior Manager

BDO Digital – Consulting

Don Munasinghe

Manager within the Data Practice

BDO Digital

Daryl Senick

Consulting Partner

BDO

12:45 p.m.

LUNCH

1.45 p.m. – 2:45 p.m.

Plenary Session
**NCDs in the Caribbean Implications for Health
Systems and the Insurance Sector**

Dr. Arthur Phillips

Deputy Chief Medical Officer

Ministry of Health

Barbados

2:45 p.m – 3:45 p.m.

Town Hall Meeting

Navigating Climate Resilience – Caribbean Sustainability Insurance Roadmap

Dr. Axel Kravatsky

Chairman and Principal Consultant
Syntegra

Dr. Colin Young

Executive Director

Caribbean Climate Change Community Centre

Dr. Kenrick Williams

Chief Executive Officer

Ministry of Sustainable Development, Climate Change and Disaster Management, Belize

3:45 p.m. - 4:45 p.m.

Plenary Session

Building Resilience: Medical Cost Containment for a Sustainable Caribbean Insurance Future

Sasha Cruz

Senior Account Manager
GMMI

4:45 p.m.

IAC AGM

Tuesday, June 3rd

9:00 a.m. – 10.15 a.m.

Regulators' Panel

Risk, Resilience, Returns: Redefining Regulation in a Changing Caribbean

10.15 a.m. – 10.30 a.m.

10.30 a.m. – 11.30 a.m.

11.30 a.m. – 12.30 p.m.

Raymond Knight

Senior Director

Insurance Financial Services Commission
Jamaica

Dana Munnings-Gray

Superintendent of Insurance

Bahamas

Warrick Ward

CEO Financial Services Commission

Barbados

Coffee Break

Plenary Session

**From Risk to Resilience: Advancing Climate
Risk Microinsurance Through Innovation and
Regional Collaboration for a Sustainable Future**

Heather Timothy

Regional Project Coordinator

The Caribbean Catastrophe Risk Insurance Facility

Roundtable Discussion

**Building Trust in the Digital Age and Ethical AI in
Insurance**

Anthony Mayers

AI and Data Strategist

Aon

Annalee Moore

Board Member

Equisoft



12.30 p.m. – 12:45 p.m.

Troy Dort

Director

IT Advisory

KPMG - Bermuda

Sponsored 15-minute Segment – Newgen

Elevating Every Touchpoint: The AI-first Future of Insurance is Experience-led

Sandeep Hinduja

Vice President & Head of Banking & Insurance

Newgen Software Inc.

12:45 p.m.

LUNCH

1:45 p.m. – 2:45 p.m.

Sapiens Sponsored Session

Fueling Growth: Modernizing Customer Acquisition with AI & Automation

Michelle Brands

Senior Sales Executive

Sapiens

Eugene Marill

Senior Solutions Consultant

Sapiens

2:45 p.m. - 3:45 p.m.

Plenary Session

Food Fright – the Silent Caribbean Crisis

Suzanne Soares-Wynter

Caribbean Institute for Health Research

3:45 p.m. - 4.45 p.m.

Plenary Session

Global Product Innovation: Trends and Strategic Solutions for Today's Consumers

Gina Castaneda

Director, Member Engagement

LIMRA and LOMA

LATAM & Caribbean

Michelle Havelock

Managing Director

LIMRA and LOMA Caribbean

7.30 p.m.

CIC Closing Dinner and Party



INSURANCE
ASSOCIATION
OF THE CARIBBEAN INC.

50
Years

Thank You

