

February 25

Programme

Day
One

9:00 AM

MAINTAINING SERVICE EXCELLENCE
AND SOCIAL RESPONSIBILITY

PAUL INNISS
EXECUTIVE VICE PRESIDENT AND
GENERAL MANAGER
SAGICOR BARBADOS

9:45 AM

COVERING COMPLIANCE DURING COVID

JEROME CHAMBERS LLB
DIRECTOR
GLOBAL FORENSIC INSTITUTE

10:30 AM

COFFEE BREAK

10:40 AM

IT SOLUTIONS SEGMENT



10:55 AM

COVID-19 - ECONOMIC IMPACTS AND
PROSPECTS FOR THE CARIBBEAN

PROFESSOR DR. KEITH NURSE
PRINCIPAL/PRESIDENT
SIR ARTHUR LEWIS COMMUNITY
COLLEGE

February 26

Programme

Day
Two

9:00 AM

**BUSINESS CONTINUITY PLANNING -
NEW MODELS AND E-COMMERCE IN
THE NEW NORMAL**

LESLIE LEE FOOK
CO-FOUNDER
INCUS SERVICES

9:45 AM

**BUSINESS INTERRUPTION AND COVID
CLAIMS**

TOM DAWSON
DIRECTOR
PIONEER INSURANCE CLAIMS
SERVICES CO. LTD

10:30 AM

COFFEE BREAK

10:40 AM

IT SOLUTIONS SEGMENT



10:55 AM

PANEL DISCUSSION



Day
Two

February 26

Programme

cont'd

PANELISTS

THE POST COVID INSURANCE LANDSCAPE - PLANNING FOR THE UNEXPECTED

RANDY GRAHAM
CEO
MASSY UNITED INSURANCE

GERVASE WARNER
PRESIDENT AND GROUP CEO
MASSY GROUP

SELLING & UNDERWRITING IN COVID TIMES - DIGITAL MECHANISMS TO SUPPORT NEW REQUIREMENTS & IMPACT ON OPERATIONS

GLENDON GORDON
VP INDIVIDUAL LIFE SALES
GUARDIAN HOLDINGS JAMAICA

CURRENT EXPOSURE OF RE-INSURERS AND GENERAL INSURERS AND THE IMPACT ON THE GENERAL INSURANCE INDUSTRY

ROBERT FILL
DIRECTOR
ALWEN HOUGH JOHNSON LTD



INSURANCE
ASSOCIATION
OF THE CARIBBEAN INC.