BDO

ONLINE WEBINAR

AI, Copilots & Data Hubs:
Supercharging Automation in the
Caribbean Insurance Industry

PRESENTERS

CRAIG HILL   DON MUNASINGHE   JOE SALLOUM   DARYL SENICK

07 May, 2025

10.00 AM -
11.00 AM

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Free

+246-427-5608   www.iac-caribbean.com

HOSTED BY: INSURANCE ASSOCIATION OF THE CARIBBEAN INC.   50 Years

Webinar Description:

The future of insurance in the Caribbean lies in harnessing Artificial Intelligence (AI) and data-driven automation. However, to fully unlock AI's potential in claims automation and other critical processes, insurers must first establish a centralized data hub. A well-structured data ecosystem enables faster claims processing, improved fraud detection, and enhanced customer experiences. Additionally, AI-powered copilots are transforming how insurance professionals work, enhancing productivity in advisory, adjudication, and underwriting.

Join us for this insightful webinar, where industry experts from BDO will explore:

- The role of a centralized data hub in enabling AI-driven claims automation
- How insurers can break down data silos to improve efficiency and decision-making
- AI applications in fraud detection, underwriting, and customer service
- How Copilots are elevating individual and team productivity in key workloads such as insurance advisory, adjudication, and underwriting
- Key challenges and opportunities in adopting AI, data hubs, and Copilot solutions in the Caribbean insurance market

Whether you're an insurance executive, claims manager, or technology leader, this session will provide actionable strategies for leveraging AI and data infrastructure to drive innovation and stay competitive. Don't miss this opportunity to future-proof your insurance operations!

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To register please email us at
info@iac-caribbean.com or call us at 246-427-5608

Webinar Experts:

Daryl Senick:

Daryl is a Consulting partner with over 20 years of professional experience providing technology services to financial services & insurance, natural resources, retail, agriculture, and not-for-profit/public sectors. Daryl serves two roles, the first as the partner for the technology practice, and the second as the National Industry leader for Insurance where he has led BDO's a variety of impactful insurance specific digital transformations for decades.

Daryl as a results-driven technology executive is focused on strategic planning, execution excellence, and delivering value for our clients through the BDO Technology Solutions Practice. He has national responsibility for managing and growing the BDO Technology's practices of Data Analytics, Application Modernization, Digital & Collaboration, and Productivity Automation.

Daryl as a national Industry lead for Insurance is focused on serving P & C, Health, and Life insurers, as well as, Brokerages, TPAs, and Associations, with Assurance, Tax, and Advisory solutions to enable successful business transformation. We have assisted hundreds of clients looking to streamline their businesses and make technology work for them, winning many awards along the way.
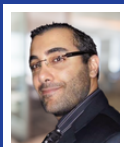
Craig Hill:

Craig Hill leads business development and account management activities for BDO within the Financial Services Industry. He brings 10+ years of technology modernization experience and focuses on enabling the business operation transformations required to remain competitive in an increasingly complex and evolving industry.

Don Munasinghe:

Don is a Manager within the Data Practise at BDO Digital, with over 8 years of experience designing and delivering data solutions in a wide variety of industries. Don has been at the forefront of helping many Caribbean insurers along their IFRS 17 journey, implementing the InsurHub accelerator for these clients. Don has experience architecting and leading the delivery of cloud-first Business Intelligence solutions across a wide range of industries, including not-for-profit, oil and gas, telecommunication, insurance, banking, and management consulting.

Joseph Salloum:

Joseph Salloum is an accomplished Senior Manager in Technology Consulting at BDO Canada, where he plays a pivotal role as the co-leader of the Data & AI service line. With a career spanning over two decades, Joseph has established himself as a client-focused technology consultant, specializing in software engineering, data analytics, and artificial intelligence.

His broad experience across diverse industries, including Finance and Renewable Energy, has equipped him with a profound understanding of various customer challenges and the most effective strategies for addressing them. This wide-ranging exposure has been instrumental in developing his unique approach to solving complex problems and delivering innovative solutions.

At the helm of a dynamic team comprising Data Engineers, Data Scientists, and Data Visualization/BI experts, Joseph has been instrumental in guiding both large and small organizations through their digital transformation journeys. Under his leadership, his team excels in restructuring the data landscape of organizations to be more reliable, trustworthy, and governable. This foundational work ensures that leveraging AI technologies becomes a tangible and achievable objective for these organizations, rather than an elusive target.

Joseph's expertise and visionary leadership in the field of Data & AI have made significant contributions to the success of BDO Canada's Technology Consulting practice, positioning it as a leading force in helping businesses navigate the complexities of digital and data-driven transformations.